# Institute of Management Studies Devi Ahilya Vishwavidyalaya MBA (Disaster Management 2years) Semester 1

# **Course Scheme**

Code	Subject		Credit
MS5B-501	Management Principle and Practices	Compulsory	3
	Business Ethics and Management by Indian	Compulsory	3
MS5B-503	Values		
MS5B-505	Principles of Disaster Management	Compulsory	3
MS5B-507	Business Accounting	Compulsory	3
MS5B-509	IT Applications for Business	Compulsory	3
MS5B-511	Quantitative Methods	Compulsory	3
MS5B-513	Managerial Economics	Compulsory	3
MS5B-515	Managerial Communication	Electives	3
	Creativity and Innovation	Generic	
		(Select Any	
MS5B-517		One)	
MS5B-551	Comprehensive Viva	Virtual Credit	3*
	Total Credits	24 + 3*=	27

INSTITUTE OF MANAGEMENT STUDIES			
M.B.A. (Disaster Management) SEMESTER I			
Subject Name	MANAGEMENT PRINCIPLES AND PRACTICES	Subject Code	MS5B-501
		<b>Total Credits</b>	03

**Subject Nature: DISCIPLINE SPECIFIC COURSE** 

# **Course Objective:**

- 1. To expose the students to basic concepts of management.
- 2. To enable them to gain appreciation for emerging ideas, techniques, procedures and practices in the field of management.
- 3. To highlight professional challenges that managers face in various organization.

## **Learning Outcome:**

At the end of the course learners will be able to;

- 1. Interpolate various managerial skills, roles, functions and levels.
- 2. Acquire the knowledge of Management Process, theories and structure.
- 3. Engage in management functions: Planning, organizing, staffing, directing and controlling
- 4. Explore role of IT in management functioning.

## **Examination scheme:**

Note: One Case / caselet to be discussed in each Unit	
	Course Contents
	1.1 Nature and Purpose of Management
UNIT –I	1.2 Managing: Science or Art?
Concept of	1.3 The Evolution of Management Thoughts
Management	1.4 The Function of Manager: Planning, Organizing, Staffing, Leading and
	controlling.
	1.5 Theories: Classical, Human relations and Contingency
	1.6 System approach to Management Process.
Unit-2	2.1 Nature and Purpose of Planning
Planning and	2.2 Planning process, Principles of Planning
Strategies	2.3 Types, Advantages, Limitations
	2.4 Objectives, Management by Objectives.
	2.5 Strategies, Policies and Planning Premises
	2.6 Strategic Planning Process (TOWS Matrix, Porters Generic Competency)
	2.7 Forecasting
	2.8 Decision Making, Models, Managerial decision-making process
Unit-3	3.1 Nature, Purpose and Principles of Organizing
Organising	3.2 Formal and Informal Organization,
	Organization Levels and the Span of Management.
	3.3 Structure and Process of Organization.
	3.4 Departmentation
	3.5 Line and Staff Authority, Conflict
	3.6 Decentralization of Authority and Methods

	3.7 Delegation of Authority and Kinds	
	3.8 Organization Charts.	
Unit- 4	4.1 Concept, Importance and elements of Directing	
Directing and	4.2 Direction Process, Principles of effective direction	
Staffing	4.3 Definition of Staffing, an overview of Staffing Function	
Unit-5	5.1Concept and Process of Control, Control Techniques	
Controlling	5.2Human Aspects of Control, Control as a Feedback System	
	5.3Profit and Loss Control, Control Through Return on Investment	
	5.4Major Controlling Techniques: Budgetary and Non-Budgetary Control Devices	
	5.5The Use of Computer for Controlling and Decision Making, The Challenges	
	Created by IT as a Control Tool	
Unit-6	6.1 Cross cultural issues in management-Diversity and the new work force.	
Contemporary	6.2 New ways of managing the workforce-Neuro managing, Globalization and its	
Management	complexity	
Issues and its	6.3 Service economy, Management communication and technology, Knowledge	
Challenges	management and knowledge economy.	

# **Text Books:**

- 1.1. Stephen P. Robbins and Mary Coulter, 'Management', Prentice Hall of India
- 2.2. Harold Koontz, Heinz Weihrich and Mark V Cannice, 'Management -A global perspective
- 3.3. P.Subba Rao, Principles of Management, Himalaya Publishing
- 4.4. Mukherjee, Principles of Management and Organizational behavior, Tata McGraw Hill
- 5.5. K.Aswathappa, Organizational Behaviour, 5Ed, Himalaya Publishers, 2001.
- 6.6. Sridharan Bhat ,Management and Behavioural Process, Text and Cases, Himalaya Publishers
- 7.7. L.M.Prasad, Principles and Practice of Management, 7Ed, S.Chand Publishers, 2007.

INSTITUTE OF MANAGEMENT STUDIES			
M.B.A. (Disaster Management) SEMESTER I			
Subject Name	BUSINESS ETHICS AND MANAGEMENT BY INDIAN	Subject Code	MS5B-503
	VALUES	<b>Total Credits</b>	03

#### **Subject Nature: VALUE ADDED COURSE**

# **Course Objectives:**

- To acquaint the students with ethics and Indian ethos along with its relevance to managerial decision making.
- To provide the necessary theoretical and conceptual foundation of ethics and ethical behavior in organizations.
- To promote an understanding of Indian values and value system in detail and its universal applicability in understanding human behavior.

# **Learning Outcomes:**

At the end of the course learners will be able to;

- 1. Analyze nature and purpose of business ethics and differentiate from corporate social responsibility.
- 2. Apply various concepts of Indian ethos and apply in business situation and decision making.
- 3. Apply self-management at work place

## **Examination scheme:**

Note: One Case / caselet to be discussed in each Unit		
Course Contents		
UNIT –I		
Nature and	1.1Concept and Nature of Ethics- Business Ethics	
purpose of Ethics,	<b>1.2</b> Role and purpose of Ethics for business	
Ethical Norms.	1.3 Ethical Norms and Principles for business	
Unit-2 Theories	2.1 Different Theories of Business Ethics	
of Business Ethics	2.2 Business Ethics and Corporate social Responsibility	
	2.3 Nature of Utilitarian view of Business Ethics	
Unit-3	3.1 Nature and types of Corruption in India	
Corruption and	3.2 Method and means of checking corruption in India	
Whistle blowing	3.3 Whistle blowing	
Unit- 4	4.1 Management and Culture, Management is Culture bound (Discussion)	
Indian Ethos	4.2 Concept and Nature of Indian Ethos for Management	
	4.3 Fivefold debts (Pancha Rina) v/s	
	Corporate Social Responsibility (Discussion)	
Unit -5	5.1Representative Sources of Indian Ethos in Management Vedas, Shastras, Smritis,	
Sources of Indian	Puranas, Upanishads	
Ethos and	5.2Ramayana, Mahabharata- Special Reference to Bhagwat Geeta	
Management	5.3 Arthashastra, Ramcharitmanas, Panchatantra, Hitopdesh	
	5.4 Guru Granth Sahib, Teachings of Buddha and Mahaveer	
	5.5 The Holy Bible, The Holy Quran (Should they be included in Indian Ethos:	
	Discussion)	
	5.6 Kabir, Rahim, RamkrishnaParamhansa, Swami Vivekananda, Local folk songs,	
	idioms and folk tales	

Values v/s Skills, Value System
2 Values and PurityofMind
Indian Values and Wisdom relevant to modern management
Work Ethics & Ethics in Work
5 Life Goals or Purusharthas, Professionalism and KarmaYoga 6.6Management of
e Self and Workplace Spirituality.
Models of motivation and Leadership in Indian thoughts, Examples from
riptures
2 Guna Theory, Karma Theory and Sanskar Theory
3

# Learning Resources: (latest Editions of thr books and material)

- 1.A.C Fernando, Business Ethics: An Indian Perspective, Pearson
- 2. Weiss, Business Ethics Concept & Cases, Cengage Learning
- 3 Velasquez, Business Ethics, Concepts& Cases, PHI
- 4 Murthy, Business Ethics, Himalaya Publishing House
- 5 Al Gini, Case Studies in Business Ethics, Pearson Education.
- 6. Shashtri J.L., Ancient Indian Tradition and Mythology ,MotilalBanarsidas, New Delhi
- 7. F. Max Muller, Sacred Books of East, MotilalBanarsidas, New Delhi
- 8. S.K. Chakraborty, Ethics in Management-Vedantic Approach, New Delhi, Oxford India Ltd.,

INSTITUTE OF MANAGEMENT STUDIES			
M.B.A. (Disaster Management) SEMESTER I			
Subject Name	PRINCIPLES OF DISASTER	Subject Code	
	MANAGEMENT		MS5B-505

# **Subject Nature: CORE**

# **Course Objective:**

The objective of this course is to help students understand the kinds and types of disasters and also the process of its mitigation and rehabilitation

# **Learning Outcome:**

The objective of this course is to help students understand the kinds and types of disasters and also the process of its mitigation and rehabilitation.

## **Examination scheme:**

The faculty member will award internal marks out of 40 based on three assessments of 20 marks each of which best two will be considered. The end semester examination will be worth 60 marks having theory and cases/practical problems

	Note: One Case / caselet to be discussed in each Unit		
	. Course Contents		
Unit –I	Introduction to Disaster and Disaster Management: Disaster definition, types, their variation, causal factors, disaster management concept, Disaster Management cycle and developmental considerations.  Disaster Prevention and Mitigation: Primary and secondary prevention, objectives, means of emerging management actions, mitigation, objectives and various mitigation measures.		
Unit-2	National Disaster Management Framework: National Vision, High Powered Committee report, Road Map of Disaster Management.  Natural Disasters and Management		
Unit-3	Coping with Tsunami and floods Earthquake Mitigation		
Unit- 4	Climate Change and Disasters Man-made Disasters and Management		
Unit -5	Coping with Man-made disasters Awareness and Motivation		
Unit-6	Training in Disaster Management		

# **Learning Resources:**

#### **Text Books:**

1. Disaster Management: Text and Case Studies - DBN Murthy, Deep and Deep Publication, New Delhi, 2007.

INSTITUTE OF MANAGEMENT STUDIES			
M.B.A. (Disaster Management) SEMESTER I			
SUBJECT NAME	BUSINESS ACCOUNTING	SUBJECT CODE	MS5B-507
		TOTAL CREDITS	03

#### **SUBJECT NATURE:** Skill Enhancement

#### **COURSE OBJECTIVE:**

To acquaint participant with the basic concept of Financial Accounting and Cost Accounting.

## **LEARNING OUTCOME:**

At the end of the course students should be able to;

- 1. Understand basics of double entry system and other accounting system, basic of accounting, maintaining of accounting books as per accounting cycle and preparation of trial balance.
- 2. Finalize Accounting Statements of Individuals.
- 3. Understand basic of Cost Accounting and related decision criteria.

#### **EXAMINATION SCHEME:**

The faculty member will award internal marks out of 40 based on three assessments of 20 marks each, of which best two will be considered. The end semester examination will be worth 60 marks consisting of two sections A and B respectively. Section A will be of 12 marks and have **two** theory questions out of which a student will be required to do any **one**. Section B will be of 48 marks and have **five** numerical/cases out of which a student will be required to do any **four**.

Note: One Case / caselet to be discussed in each Unit			
	COURSE CONTENTS		
	1.1. Accounting Evolution, Significance,		
UNIT –I	<b>1.2.</b> Accounting Principles, Concepts & Conventions, GAAP, Overview of		
Introduction to	International Accounting Standards,		
Accounting	<b>1.3.</b> Accounting Equation,		
	<b>1.4.</b> Concept of Capital and Revenue,		
	1.5. Types of Accounts,		
	<b>1.6.</b> Rules of Debit and Credit.		
Unit-2	<b>2.1.</b> Recording of Transactions – Preparation of Journal, Ledger, Trial		
<b>Accounting Cycle</b>	Balance and Closing Entries including Numericals.		
	<b>2.2.</b> Preparation of Financial Statements: Trading and P & L Account and		
	Balance Sheet - Concepts, Format of P&L A/C and Balance Sheet with		
	Adjustments (Vertical & Horizontal Formats), including Numericals.		
Unit-3	<b>3.1.</b> Concept, Meaning, Nature, Causes of Depreciation and Other Related		
Treatment of	Terms.		
Depreciation	<b>3.2.</b> Methods of Depreciation: SLM and WDV Methods including		
	Numericals.		
Unit- 4	<b>4.1.</b> Understanding and Classifying Cost, Elements of Cost, Component of		
Introduction to	Total Cost, Classification of Costs and Format,		
Cost Accounting	<b>4.2.</b> Preparation of Cost Sheet and Tender including Practical and		
_	Numericals.		

Unit -5 Standard	<b>5.1.</b> Meaning of Standard Cost & Variance, Cost Variance – Determination	
Costing, Variance	of Direct Material Variance, Direct Labor Variance, Sales Variance	
Analysis	and Control of Variance, including Numericals.	
and Budgetary	<b>5.2.</b> Types of Budgets.	
Control	<b>5.3.</b> Relationship of Standard Costing and Variance Analysis with	
	Budgetary System including Nemericals.	
Unit-6	7.1. Concept of Inflation Accounting,	
Contemporary	7.2. Human Resources Accounting.	
Issues in		
Accounting		

# **Text Books: Latest Edition of-**

- R. L. Gupta, and V. K. Gupta, "Principles of Accountancy", Sultan Chand & Sons.
- S. N. Maheshwari, "Introduction to Accounting", Vikas Publishing House, New Delhi.
- S. N. Maheshwari, "Cost Accounting, Theory and Problems", Vikas Publications, New Delhi.

## Reference Books: Latest Edition of-

S. P. Iyangar, "Cost Accounting", Sultan Chand & Sons.

Robert N. Anthony and James S. Recee, "Accounting Principles", A.I.T.B.S. Pub. and Distributions, New Delhi.

R. P. Rastogi, "Graded Problems and Solutions in Financial Management", Galgotia Publication, New Delhi.

INSTITUTE OF MANAGEMENT STUDIES			
M.B.A. (Disaster Management) SEMESTER I			
Subject Name	IT APPLICATION FOR	Subject Code	MS5B-509
	MANAGERS	<b>Total Credits</b>	03

## **Subject Nature: GENERAL ELECTIVE I**

# **Course Objective:**

The objective of this course is to help the student acquire the basics of Information Technology and e-Business Fundamentals. The subject course is to help students to understand the management aspect of E-commerce Technological Environment.

# **Learning Outcome:**

At the end of the course learners will be able to;

- 1. Apply Information Technology in business
- 2. Acquire practical knowledge about MS Word, MS Excel , MS Power point and application and use of Statistical test
- 3. Use of Management Information System (MIS) at various levels of management
- 4. Identify with the concepts of Blockchain and Cryptocurrency.

## **Examination scheme:**

<b>Note:</b> One Case / caselet to be discussed in each Unit		
	<b>Course Contents</b>	
	1.1 Hardware: Input/output devices, storage devicesand memory.	
UNIT –I	1.2Software: System and Application Software, Compilers, Interpreters and	
Introduction to	Assemblers	
Computers	1.3Languages: Levels of languages, generation andtheir features	
	1.4 Internet: Concepts & Services, Hardware andsoftware requirements, type	
	of Internet connections	
	1.5 Operating Systems WINDOWS XP: BasicOperations, utilities and	
	features.	
Unit-2	2.1 MS Word: word basics, formatting text and documents, introduction to	
Application	mail merge & macros.	
Software (MS-	2.2 MS Excel: Excel basics, rearranging worksheets, working with	
Office	graphics, Using worksheet as databases, automating "what-if" projects.	
	2.3 MS PowerPoint : PowerPoint basics, and important features, creating	
	presentations	
	2.4 MS Access: Database creation, screen/form design, report generation	

	using wizard (Practical)	
Unit-3 E-	3.1 E-Business Fundamentals, E-Business framework, E-Business	
<b>Business Mobile</b>	application	
and Wireless	3.2Technology Infrastructure for E-Business.	
computing	3.3 Mobile computing framework, wireless technology and switching	
fundamentals	method	
	3.4 Mobile information access device, mobile computing application	
Unit- 4	4.1 Introduction to Management Information systems :Types of MIS,	
Management	Capabilities, Complements, CCR Framework; Role of manager with respect	
Information	to IT in an organization	
systems	4.2 Elements of Business models, B2B, B2C models	
	4.3Type of E-payment, digital token–based e-payment	
	4.4smart card, credit card payment systems	
	4.5Risk on e-payment, Designing e-payment	
<b>Unit -5 Security</b>	5.1 Security Threats, Technology Solutions	
Environment	5.2 Client–server security, data and message security	
	5.3 Document security, firewalls	
	5.4 Ethical Social and Political issues in ecommerce	
Unit-6	6.1 EDI application in business	
Inter-	6.2 EDI: legal, security, standardization	
organization	6.3 EDI software implementation	
Business	6.4 VANs (value added network) Internet based EDI	
<b>Unit</b> – 7	7.1 Marketing Communication	
Online	7.2 Marketing Tools	
Marketing	7.3 Virtual Factory, Strategies for Electronic Business,	
Concepts	Making Money on net	
	7.4 Web portals and vortals concepts, Search Engine	
	Optimization	
Unit – 8	8.1 Introduction to Blockchain and Cryptocurrency	
Blockchain	8.2 Blockchain as an Asset and a Business	
Management	8.3 Commercial, technical, and public policy fundamentals of blockchain	
and	technology, distributed ledgers, and smart contracts	
Cryptocurrency	8.4 Current and potential blockchain applications in the financial sector	
Book Reference:		

# **Book Reference:**

- 1. Ravi Kalakotta&Whinston B., "Frontiers of E-Commerce", Pearson Education,Reprint2009 NewDelhi
- 2. R. Kalakotta& M. Robinson, "E-Business: Roadmap for Success", Pearson Education Reprint

# 2009, New Delhi

- 3. Lauden and Traver. Ecommerce: Business Technology Society,4THEdition2009 Pearson Education, New Delhi
- 4. Schneider ,E-Commerce Strategy technology and implementation,1st,edition,2008, Cengage Learning, India
- 5. Elias M. Awad, Electronic Commerce, PHI Learning. 2009
- 6. Rayudu C. S. e-Business, 2007, Himalaya Publishing House.
- 7. Daniel Amor, "The E-Business (R) Evolution", PHI Learning, New Delhi,
- 8. Hanson, E-Commerce & Web Marketing, Cengage Learning, India, 1st edition, 2009
- 9. Kamlesh K. Bajaj & Debjani Nag, "E-Commerce", Tata McGraw Hills, New Delhi,
- 10. Joseph, E-commerce, Indian Perspective, PHI, 3RD Edition, 2009
- 11. Chaffey, E-Business & E- Commerce Management, 3rd edition, Pearson Edu, 2008
- 12. Murthy C. S. V., e-Commerce, 2007, Himalaya Publishing House
- 13. Parag Kulkarni &P.K..Chande, IT Strategy for Business, 1st edition Oxford University Press
- 14. Sinha and Sinha, Computer Fundamentals, BPB Publications
- 15. R.K. Taxali PC Software for windows Made Simple, Tata McGraw Hills, New Delhi
- 16. Sumitabha Das, Unix concepts and applications, Tata McGraw Hills, New Delhi

INSTITUTE OF MANAGEMENT STUDIES			
	M.B.A. (Disaster Manageme	nt) SEMESTER I	
Subject Name	QUANTITATIVE METHODS	Subject Code	MS5B-511
Subject Name	QUANTITATIVE METHODS	Total Credits	03

# **Subject Nature: Ability Enhancement Compulsory Course**

# **Course Objective:**

• To expose the students to the different statistical tools used by managers for effective decision making. through real life examples and cases

# **Learning Outcome:**

At the end of the course learners will be able to;

- 1. Interpret and Organize the data to get solutions to managerial issues.
- 2. Attain mathematical and statistical skills for the management processes.

#### **Examination scheme:**

Note: One Case / caselet to be discussed in each Unit	
Course Contents	
UNIT –I	1.1. Sets, Functions
Sets, Functions, and	1.2 Progressions – Athematic and Geometric Progressions
Progressions	
<b>Unit-2 Determinants</b>	2.1 Determinants and Matrices Types of matrices,
and Matrices	2.2 Operations on matrices,
	2.3 Ad joint matrix and Inverse matrix,
	2.4 Solution of simultaneous linear equations using matrices,
	2.5 Input / Output analysis.
Unit-3 Introduction	3.1 Introduction to Statistics:
to Statistics	3.2Measurement of Central Tendency
	3.3Measurement of Variations
	3.4Skewness and Kurtosis
Unit- 4 Probability	4.1Probability: Concepts
Theory and	4.2 Additive and Multiplicative Theorem
Probability	4.3 Conditional Probability, Baye's Theorem,
Distributions	4.4 Binomial, Poisson and Normal distributions- their
	characteristics and applications
Unit -5 Correlation	5.1 Correlation (Karl Pearson's and Spearman's Coefficient),
& Regression	5.2 Methods of computing simple regression.
Unit-6	6.1 Time Series and its Components,
Time Series	6.2 Models of Time Series
	6.3 Components of Time Series:Measurement of trend, Measurement of
	seasonal variations Measurement of cyclic variations

	<b>Unit</b> – 7	7.1 Decision making process
S	tatistical Decision	7.2 Decisions under Uncertainty and Decisions under Risk
	Theory	

# **Text Reading: Latest Editions**

- 1. J.K. Sharma, "Mathematics for Management and Computer Applications", New Delhi, Galgotia Publication,
- 2. S. Saha, "Business Mathematics and Quantitative Techniques", Calcutta, Central Book Agency.
- 3. Richard I. Levin and D.S. Rubin, "Statistics for Management", New Delhi: Prentice Hall of India.
- 4. S. P. Gupta, "Statistical Methods", New Delhi, Sultan Chand and Sons.
- 5. D. C. Sancheti and V. K. Kapoor, "Statistics: Theory, Methods and Applications", New Delhi: Sultan Chand and Sons.
- 6. D.N. Elhance, VeenaElhance and B. M. Aggrawal, "Fundamentals of Statistics", Allahabad: Kitab Mahal.

INSTITUTE OF MANAGEMENT STUDIES			
	MBA(Disaster Management )- SE	MESTER I	
Subject Name	MANAGERIAL ECONOMICS	Subject Code	MS5B-513

**Subject Nature: DISCIPLINE SPECIFIC COURSE** 

Course Objective: Objective of this Course is to help the students analyze and understand economic environment.

At the end of the course learners will be able to;

- 1. Analyze how buyers and sellers interact in a free and competitive market to determine prices and quantities of goods.
- 2. Measure how changes in price and income affect the behavior of buyers and sellers.
- 3. Use the concept of producer, consumer surplus, and total surplus to explain the outcomes of markets for individuals, firms, and society.
- 4. Analyze how firms can use various pricing strategies to maximize profit.
- 5. Evaluate macro-economic factors using various indicators.
- 6. Utilize strengths and weakness of fiscal and monetary policy to determine an appropriate stabilization policy for a given macroeconomic situation

**Examination scheme:** The faculty member will award internal marks out of 40 based on three assessments of 20 marks each, of which best two will be considered. The end semester examination will be worth 60 marks consisting of two sections A and B respectively. Section A will be of 40 marks and have five theory questions out of which a student will be required to do any four questions. Section B will be of 20 marks and consist of numerical / case(s).

Note: One Case / caselet to be discussed in each Unit			
	Content		
UNIT 1 Introduction to economics and managerial economics: UNIT 2 Fundamental concepts:	1.1Nature scope, characteristics and significance of managerial     1.2 Economics. Relationship of managerial economics with economics, operation research,     1.3Decision making, statistics, accounting  2.1 Incremental reasoning, Marginal analysis, Equi marginal utility, time perspective,     2.2consumer surplus, opportunity cost, time value of money 2.3Theories of Firm –     Managerial theories – Baumol and Williamson, Behavioral theories – Simon, Cyret and March		
UNIT 3 Supply & Demand Analysis	<ul> <li>3.1 – Concept, Determinates &amp; Types of Demand. Utility and its types, law of Diminishing Marginal utility.</li> <li>3.2Demand Function, Law of Demand. Elasticity of Demand Price, Income, Cross,</li> <li>3.3Advertising &amp; price expectation. Demand Forecasting</li> </ul>		

UNIT4 Production and cost	<ul> <li>4.1Meaning of production, production function, short run and long run production analysis.</li> <li>4.2 Isoquant curves and Isocost lines, Ridge lines, Equilibrium production, expansion path.</li> </ul>
analysis:	<ul> <li>4.3 Cost – meaning and types of cost, cost function, short run and long run cost function.</li> <li>4.4 Economies and diseconomies of scale. Law of supply</li> </ul>
	5.1Price determination under perfect competition.
UNIT 5	5.2Monopoly and Price Discrimination, Monopolistic Competition, 5.3Oligopoly –
Pricing:	kinked demand curve, cartel formation,
	5.4price leadership
UNIT 6	6.1 Meaning, types and theories of profit,
Profit:	6.2profit planning – break even analysis.
UNIT 7	7.1: Circular flow of economic activity, National Income concepts, Concepts and
Micro-macro	Objectives of Private Business.
interrelations,:	7.2Meaning and Phases of Business Cycles: Economic stabilization & Role of govt. in
	the economics

#### **Text Books:**

- P.L. Mehta Managerial Economics, Sultan Chand, New Delhi.
- Mishra & Puri Micro Economics, Himalaya Publishing House, New Delhi
- G.S. Gupta: Managerial Economics, Tata McGraw Hills, New Delhi
- Peterson & Lewis: Managerial Economics, Princeton Hall of India, New Delhi.

#### **Reference Books:**

- Koutsoyiannis Modern Micro Economics, Macmillan Press, New Delhi
- Dr. Atmanand Managerial Economics, Excel books, New Delhi
- Howard Davis Managerial Economics, Macmillan Press, New Delhi
- D.N. Dwivedi Managerial Economics, Vikas Publishing, New Delhi
- Hal Varian Intermediate micro economics, Tata McGraw Hills, New Delhi

Web References: http://ocw.mit.edu/courses/economics/

**Supplementary Material:** 

	INSTITUTE OF MANAGEMENT	Γ STUDIES	
M.B.A. (Disaster Management) SEMESTER I			
<b>Subject Code</b>	MANGERIAL COMMUNICATION	Subject	MS5B-515
	MANGERIAL COMMUNICATION	Code	
Subject Nature ABIILITY ENHANCEMENT COMPUPLSORY COURSE			

#### **Course Objective:**

The objective of the course is to create awareness and sensitize management students towards the significance of effective communication skills and its role in business and to sensitize the students towards the imperative need for developing interpersonal and group communication and enable them to overcome the challenges in effective communication.

**Learning Outcomes:** At the end of the course learners will be able to;

- 1. Reflect upon various communication styles and process.
- 2. Examine key concepts of communication theory and practices including: verbal, nonverbal communication, communication barriers, listening skills, feedback, persuasive communication methods.
- 3. Design and deliver compelling presentations and speeches.

**Examination Scheme:** The internal assessment will be of 40 marks based on three assessments of 20 marks each, out of which best two will be considered. The end semester examination will be worth 60 marks consisting of two sections A and B respectively. Section A will be of 40 marks and have theory questions. Section B will be of 20 marks and consist of case(s).

questions. Section B will be of 20 marks and consist of case(s).		
Note: One Case / caselet to be discussed in each Unit		
Course Contents		
Unit 1:	1.1Defining Communication and its objectives in a business setup, Distinguishing	
Nature of	between Business Communication and	
Business	General Communication.	
Communication	1.2Principles of Effective Communication	
	1.3 Models of communication	
	1.4Forms and networks of organizational communication (Formal: Upward,	
	Downward, grapevine; Informal and comparison)	
	1.5Types of communication barriers and how to overcome them	
	1.6Listening, types of listening and effective listening	
	1.7 Communication through Transactional Analysis(TNA)	
	1.7 Importance of Feedback and Critique	
	1.8 Role Play. Activities on TNA and Listening	
Unit 2:	2.1Verbal Communication: significance of choice of words	
Verbal and Non-	and style of communication, significance of Language as a	
Verbal	tool for Communication.	
Communication	2.2 Elements of Verbal Communication: Tone, Pitch, Pace, Pause, Stress, Power	
	words	
	2.3 Nonverbal communication: Importance	
	2.4 Importance of appearance and how to use it as a tool in communication	
	2.5 Body language/Kinesics and Oculesics	
	2.3Paralanguage	
	2.4Proxemics	
	2.5 Chronemics	
	2.6Haptics	
	2.7Using non-verbal tools (oral and written) to communicate effectively	
	2.8 Cultural difference in verbal and non-verbal language with examples and live	
	cases.	

Unit 3	4.1 Types of business letters, Basic patterns of business
<b>Business Writing</b>	letters.
	4.2 Cover letters, Applications, Sales and Credit letters, etc. Structure and format of
	letters
	4.3 Memorandums and circulars
	4.4 E-mails
	4.5 Text messaging
	4.6 Report writing
	4.7 Importance of written communication
	4.8 Appropriate tone in business writing (Directness in good news and neutral
	situations. Indirectness in bad news and persuasive messages.)
	5.1 Types of Resumes: Chronological, functional, skill based, combination, targeted.
Unit 4	5.2 Tailoring of resume: its advantages and disadvantages
Resume Writing	5.3 Significance of resume for internship and recruitment
	5.4 Resume format, inclusions and presentation.
Unit 5	3.1 Preparation of content for presentation
Presentations,	3.2 Understanding the audience
Interviews,	3.3 Importance of rehearsals
Group	3.4 Using visual aids in presentations
Discussions and	3.5 Handling questions
<b>Public Speaking</b>	3.6 Preparation of Speech, Difference between Public speaking and Presentation.
	3.7 Types of interviews
	3.8 Preparation for an interview
	3.9 Do's and don'ts during an interview
	3.10 Understanding the group in a group discussion
	3.11 Do's and don'ts in a group discussion
	3.12 Meetings in business and its types
	3.13 Notice and agenda
	3,14 Minutes of a meeting
	3.15 Mannerisms, etiquette and assertiveness in oral communication
Unit 6	6.1Handling diversity (gender, culture, ethnicity, etc.)
Issues in	6.2Tolerance and acceptance of diversity
Communication	6.3 Social intelligence and its impact on communication
	6.4 Ethics in communication

#### **Text Books:**

M.Raman and P.Singh, Business Communication, latest edition, Oxford University Press, India.

#### **Reference Books:**

William V. Ruch, Business Communication, Maxwell Macmillan, New York.

LaniArredono, The McGraw-Hill 36-Hour Course: Business Presentation, McGraw-Hill, New York. Bill Scott, The Skills of Communication, Jaico, Bombay.

Ronald E. Dulek and John S. Fielden, Principles of Business Communication, McMillan, New York.

Dalmer Fisher, Communication in Organizations, Jaico Publishing House, India.

M. E. Guffy, Essentials of Business Communication, Thomson Publication.

Shirley Taylor, Communication for Business, Pearson Education.

	INSTITUTE OF MANAGEMENT ST	UDIES (DAVV) INI	OORE	
M.B.A. (Disaster Management) SEMESTER I				
Subject Name	Constitute and London	Subject Code	MS5B-517	
Name	Creativity and Innovation	<b>Total Credits</b>	03	

# Subject Nature: ABILITY ENHANCEMENT

# **Course Objective:**

- To develop the ability of systemic thinking
- To develop independence in professional world and making business decisions

# **Learning Outcome:**

- Ability to identify challenges and create solutions.
- Ability to make innovations commercial
- Define and reconstruct problems using design thinking

#### **Examination scheme:**

The faculty member will award internal marks out of 40 based on three assessments of 20 marks each of which best two will be considered. The end semester examination will be worth 60 marks having theory and cases/practical problems.

Any One Internal – Practical Exam Based (20 M)

# **Course Contents**

Unit-1	<ul> <li>Define and understand creativity,</li> <li>innovation</li> <li>Design thinking process</li> </ul>	
Unit-2	<ul> <li>Relationship between creativity</li> <li>innovation and entrepreneurship</li> <li>Barriers to creativity and innovation</li> </ul>	
Unit-3	<ul> <li>Process and principles of design thinking</li> <li>concept of Idea system ,</li> <li>Importance of empathizing</li> </ul>	